



LIST OF SUB-PROCESSORS - SAAS

1. **Scope**

- 1.1 This document provides information about the Sub-Processors (as defined in Section 3.2 of the Agreement that Voult Ltd ("**Voult**") has engaged in accordance with the [Data Protection Agreement](#) to provide processing activities on Protected Data (as defined in the Data Protection Agreement) on behalf of Voult's customers. Sub-Processors relevant to an individual customer will depend on the particular region relevant to that customer or which that customer selects and the particular Services/ Solution(s) that such customer accesses/uses.
- 1.2 In this document the "**Agreement**" means, in respect of the customer in question, the master services agreement known as '*Voult – MSA – SaaS – 1 March 2025*' entered into/ accepted by that customer. The online version of the Agreement where accepted being found at <https://voult.com/legal/>.
- 1.3 Unless otherwise noted or where the context otherwise requires, all capitalised terms used herein shall have the meanings set forth in the Agreement and the definitions document known as '*Voult – Definitions re MSA - SaaS – 1 March 2025*' (<https://voult.com/legal/>).

2. **Last Updated**

This document was last updated on 20 May 2026. For previous versions of this document see <https://voult.com/legal/>.

3. **Names and descriptions of Sub-Processors**

The Sub-Processors are:

Name	Brief description of role(s) and processing location(s)
Cyferd Inc.	Role(s): provision of access to and use of the Platform (and hence the tenancy(ies) which host each applicable Solution) to Voult; in connection with the foregoing (and as applicable): (i) Site Reliability Engineering, (ii) Hosting/ Data Storage Arrangements, (iii) Standard Support Services, (iv) professional services, (v) other ad hoc processing (collectively the "Cyferd Processing") Processing Location(s): United Kingdom, Spain, Netherlands, UAE, Brazil, Canada, USA, Indonesia, France, Poland, Germany/ Ireland and (where applicable) other agreed locations from time to time relating to data storage for territories/ regions that require special arrangements in this regard
FullCircle Claims Solutions Limited	Role(s): (as applicable) Standard Support Services, (in connection with a specific Solution as provided for in the applicable Solution Terms) certain non-automated services relating to that Solution, other ad hoc processing Processing Location(s): United Kingdom

EXR Hub Limited and Teamcube Limited	Role(s): (as applicable and as part of the Cyferd Processing) Site Reliability Engineering, Hosting/ Data Storage Arrangements, Standard Support Services, professional services, other ad hoc processing Processing Location(s): United Kingdom, Spain, Netherlands, UAE, Brazil, Canada, USA, Indonesia, France, Poland
NachoDB Ltd	Role(s): (as applicable and as part of the Cyferd Processing) Hosting/ Data Storage Arrangements Processing Location(s): USA Germany/ Ireland Other agreed locations from time to time relating to data storage for territories/ regions that require special arrangements in this regard
Amazon Web Services, Inc.	Role(s): (as applicable and as part of the Cyferd Processing) Hosting/ Data Storage Arrangements (infrastructure and network hosting), managed services Processing Location(s): USA Germany/ Ireland Other agreed locations from time to time relating to data storage for territories/ regions that require special arrangements in this regard
Google LLC	Role(s): (as applicable and as part of the Cyferd Processing) Hosting/ Data Storage Arrangements (infrastructure and network hosting), managed services Processing Location(s): USA Germany/ Ireland Other agreed locations from time to time relating to data storage for territories/ regions that require special arrangements in this regard

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