



## SOLUTION USER NOTICE – BDX CLAIMS MANAGEMENT 1.0

### 1. **Scope**

- 1.1 This 'Voult – Solution User Notice – BDX Claims Management 1.0' (this "**Policy**") is the Solution User Notice referred to in the 'Voult – Solution terms – BDX Claims Management 1.0' (<https://voult.com/legal/>) (the "**Terms**") and applies (to each Entity Account Manager (of a Relevant Entity) in connection with the Solution in addition to the **User Notice**. This Policy is made in connection with the provision by Voult Ltd ("**Voult**") of access to and use of the Solution to its applicable customers (in this Policy each a "**Customer**").
- 1.2 In this Policy the "**Agreement**" means, in respect of the Customer in question, the master services agreement known as 'Voult – MSA – SaaS – 1 March 2025' entered into/ accepted by that Customer. The online version of the Agreement where accepted being found at <https://voult.com/legal/>.
- 1.3 This Policy is a Voult Policy and applies to, forms part of and is supplemental to the Agreement. The terms of the Agreement shall apply to this Policy and are incorporated herein, *mutatis mutandis*, to this Policy.
- 1.4 For each Customer, this Policy together with the applicable Order Form, the Agreement, any applicable Solution Terms, the other Voult Policies and any other applicable document that forms part of and/or is supplemental to the Agreement from time to time, applies to the subject matter of that Order Form and that Customer's access to and use of the applicable Services.
- 1.5 Unless otherwise noted or where the context otherwise requires, all capitalised terms used herein shall have the meanings set forth in the Agreement and the definitions document known as 'Voult – Definitions re MSA - SaaS – 1 March 2025' (<https://voult.com/legal/>) and the Terms (as applicable).
- 1.6 References in the Agreement and/or the Terms to the "**Solution User Notice**" shall be construed as meaning: (i) this Policy where the context requires; or (ii) the form of Solution User Notice set out in **paragraph 4.2** where the context requires.

### 2. **Last Updated**

This Policy was last updated on 1 June 2025. For previous versions of this Policy see <https://voult.com/legal/>.

### 3. **Changes to this Policy**

- 3.1 **For any person who is *not* a Customer at the time of such posting** - Voult shall, at its absolute discretion, be entitled to amend this Policy or any part of it by posting an updated version of this Policy at <https://voult.com/legal/> and such updates will be effective upon such posting or, if later, the 'Last Updated' date specified in such updated version of this Policy.
- 3.2 **For any person who is a Customer at the time such Update Notification is made** – Voult may at its absolute discretion make, and notify the Customer of, updated versions of this Policy by notifying the Customer of any such Update(s) by way of Update Notification in accordance with the Agreement. Such Update(s) will be effective in respect of the Customer in question in accordance with the applicable provisions of the Agreement.
- 3.3 If Voult makes any amendments to this Policy, it will change the 'Last Updated' date in **paragraph 2** above in such updated version of this Policy.

### 4. **User Notice**

- 4.1 Pursuant to and in accordance with the Agreement, Customer understands and agrees that, in connection with the Solution, each Entity Account Manager (who is an Authorised User of Customer) is, subject to, inter alia, the Solution User Notice and that such Solution User Notice is incorporated in and makes part of the Agreement. In this regard Customer shall and is responsible for, disclosing to each such prospective Entity Account Manager/ Entity Account Manager the Solution User Notice. Voult may, from time to time, where possible, incorporate a feature (or like mechanism) in respect of the Solution whereby an Authorised User is required to click to accept the Solution User Notice at the outset of its Entity Account Manager status/ applicable Entity Account Manager status in connection with the Solution,

in which case a Customer's obligations to so disclose will be satisfied. Each Customer will be notified by Vault if and when such feature (or like mechanism) is operational.

- 4.2 For the purposes of the Agreement and **paragraph 4.1**, the form of Solution User Notice that needs to be disclosed to prospective Entity Account Manager/ Entity Account Manager is that set out below and in italics:

#### **'SOLUTION USER NOTICE**

*You are a prospective Entity Account Manager / an Entity Account Manager for the Relevant Entity (each as defined below) ("you", "your"). Such Entity Account Manager status relates to your access to and use of the 'Vault – BDX Claims Management 1.0' (the "**Solution**") in respect of certain 'binding authority agreements' ("**Contract(s)**") to which the person(s) (who is/ are customer(s) of Vault Ltd ("**Vault**") (each a "**Vault Customer**") is/ are party. The Relevant Entity could require access to and use of the Solution in respect of Contracts with more than one Vault Customer.*

*In respect of the Solution, a Vault Customer will need certain third party entity(ies) to be its Authorised Users having a specific role or function in connection with the Solution(s)(each such entity being a "**Relevant Entity**"). A Relevant Entity is likely to be a 'TPA' 'DCA', a 'Broker', or a 'Follow Syndicate' in this regard. References in this Solution User Notice to '**the Relevant Entity**' means the Relevant Entity relating to you.*

*An "**Entity Account Manager**" means the person or persons designated by a Relevant Entity (to the Vault Customer in question) who administers its (and hence the Vault Customer in question's) applicable authorised users and the Solution on such Relevant Entity's behalf. The Entity Account Manager is also an authorised user of the Vault Customer in question.*

*By accessing or using the Solution, you as Entity Account Manager for the Relevant Entity, acknowledge and agree to (in respect of each Contract that a Vault Customer has uploaded into the Solution and which relates to the Relevant Entity and during the term of Vault's agreement with that Vault Customer) provide (in a timely manner) all such necessary assistance to enable that Vault Customer (and the Relevant Entity) to administer the access and use of the authorised users (of that Vault Customer but which relate to the Relevant Entity (including you)) to ensure that: (i) no such authorised user has access to that Contract or an applicable 'section' of that Contract where it/ he/ she should not have such access or use; and (ii) no person has authorised user status in respect of that Contract or an applicable 'section' of that Contract where it/ he/ she should no longer have such authorised user status.'*

#### **5. Failure to comply with/ breach of this Policy by the Customer**

Without limiting anything else herein or in the Agreement, if Customer fails to comply with and/or otherwise breaches any term(s) of this Policy, then such failure to comply/breach will be considered to be a material breach by the Customer of the Agreement, and for which Vault shall be entitled to, without limitation, exercise all available rights and remedies under the Agreement.

*[End of Policy]*